

LAMPIRAN BUKTI KORESPONDENSI KARYA ILMIAH

**IMPROVING RELIABILITY OF SERVICE OPERATION USING FMEA: REVIEW AND NEW
OPPORTUNITY FOR INVESTIGATIONS**

AGUNG SUTRISNO

International conference on Engineering and Technology for Sustainable Development (ICET4SD 2015) on November 11-12 Yogyakarta – Indonesia in collaboration with RMUTT-OK Thailand, and Hanyang University of Korea

October, 2015

Dear Agung Sutrisno

We are pleased to inform you that your submission has been accepted for presentation at the International conference on Engineering and Technology for Sustainable Development (ICET4SD 2015) on November 11-12 Yogyakarta – Indonesia in collaboration with RMUTT-OK Thailand, and Hanyang University of Korea

Paper ID# : 15121

Paper Title : Improving reliability of service operation using FMEA: Classification, Review and New Opportunity for Investigations

Author : Agung Sutrisno and Indra Gunawan

Reviewer Comments:

- It is better to assume that not all audiences are familiar with FMEA. Hence, it is recommended to include the introduction about FMEA in advance.
- The author need to develop stronger arguments on the importance of the study. One way to adress it is by explaining why Service FMEA is critical, not just by explaining that there is limited number of FMEA study focusing on service operation reliability . There are lots of literatures dealing with this issues that need to be consulted.
- The structure of the paper is as follows:
 - I. INTRODUCTION
 - I. RESEARCH METHODOLOGY
 - 4. New Opportunities of FMEA Studies in Service Operations
 - V. CONCLUSIONS

This structure makes the quality of the paper down significantly.

The acceptance decision is based on peer-reviews conducted by conference chairs and assigned reviewers from the scientific committee. Your full paper will be included in the Conference Proceedings if submitted by October 23rd, 2015. The proceeding of the conference will be published by SCOPUS/ISI webscience indexed publisher.

10/13/22, 6:08 AM

Yahoo Mail - Fwd: [ICET4SD] Acknowledgement

Fwd: [ICET4SD] Acknowledgement

Dari: Muhammad Suryoputro (mragils@gmail.com)

Kepada: a6un6sutrisno@yahoo.com

Tanggal: Kamis, 19 November 2015 16.12 PST

Dear Mr. Agung Sutrisno,

Thank you very much for your participation on International conference on Engineering and Technology for Sustainable Development (ICET4SD 2015). We would like to inform you, as mention on the conference, all papers that have been presented on ICET4SD will be published by IOP publisher around 4 months after the conference. We will inform you soon once the process has been finished. Here we attach the acknowledgment letter.

Thank you very much for you kind consideration. If you have any additional questions, please do not hesitate to contact us by the email (mragils@gmail.com) or call us at +62-274-895287.

Sincerely Yours,

M. Ragil Suryoputro

Secretary of ICET4SD 2015

Faculty of Industrial Engineering

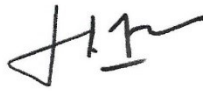
Universitas Islam Indonesia



acknowledgement sub 21 (Agung Sutrisno).pdf
305.8kB

Your paper must be formatted properly, and at least one author must register (per submission) to attend the conference per posted registration guidelines. ICET4SD 2015 instructions for preparing full papers: <http://www.ICET4SD.org>

We look forward to seeing you in Yogyakarta
Sincerely yours,



Dr. Hartomo Soewardi
ICET4SD 2015 Chair